

# A Message to Our Customers About Takata Airbag Inflator Recalls

Honda is committed to addressing the needs and concerns of our customers who are affected by the recalls of Takata airbag inflators. We stand behind the safety and quality of our products. The protection of the drivers and passengers in our vehicles is our paramount concern.

**For anyone who owns one of our vehicles and would like further information about the recalls, we encourage Honda vehicle owners to visit [www.honda.ca/recalls](http://www.honda.ca/recalls) or call the **Honda Airbag Inflator Hotline at 1-877-445-7754** and encourage Acura vehicle owners to visit [www.acura.ca/recalls](http://www.acura.ca/recalls) or call the **Acura Airbag Inflator Hotline at 1-877-445-9844**.**

If your vehicle is affected by an airbag inflator recall, as soon as you have been advised to do so by Honda or Acura, we encourage you to take immediate action to have your vehicle's airbag inflator inspected and replaced where required. Such inspection and/or replacement will be conducted free of charge at any authorized Honda or Acura dealer. Recall notices will be mailed to owners of affected vehicles according to the most current address information we have available. **Owners should also check [www.honda.ca/recalls](http://www.honda.ca/recalls) or [www.acura.ca/recalls](http://www.acura.ca/recalls) or call the Honda or Acura Airbag Inflator Hotline for up to date recall notice information.**

Should you have a concern about any wait for an inspection of your vehicle's airbag inflator or, if needed, for a replacement airbag inflator, we have a customer service procedure that addresses individual customer needs and concerns and encompasses, as appropriate, the provision of or reimbursement for temporary alternative transportation, until your own vehicle's airbag inflator is inspected and, where required, replaced. For information on the provision of temporary alternative transportation or reimbursement for same, please call the Honda or Acura Airbag Inflator Hotline.

We apologize to our customers for any inconvenience, and want you to know we are doing everything possible to accelerate production of the replacement of airbag inflators.